

ANA to Temporarily Change Service on Select International Routes Due to the Coronavirus as of Feb. 24, 2021

- Starting on April 1, the flight schedule for the Tokyo Narita = Kuala Lumpur route will be changed.
- From April 19, ANA will resume daily operation of the Tokyo Narita = Manila route, while the flight schedule for the Tokyo Haneda = Washington D.C. and Tokyo Haneda = Houston routes will be changed.

TOKYO, Feb. 24, 2021 – All Nippon Airways (ANA) will temporarily change its flight frequency to select cities due to the ongoing changes to immigration guidelines, recently instituted public health quarantine measures and passenger demand trends. Due to the widespread impact of COVID-19, and as part of our ongoing review of flight schedules from April 1 to June 30, we have made changes to select routes. We apologize for the inconvenience caused by these changes and appreciate your understanding.

ANA will continue to monitor local immigration restrictions and quarantine guidelines as well as demand trends and travel viability as it decides on the frequency of flights and when to resume certain routes. Furthermore, ANA will adhere to the standards and protocols established by the “[ANA Care Promise](#),” our initiative to provide a clean and hygienic environment at airports and aboard aircraft so that all customers can travel safely and comfortably.

The summary of today’s announcement on international flights is as follows. Please visit [ANA Website](#) for more details about our flight operations.

International Schedule Overview (April 1 – June 30, 2021):

Overview:

Schedule	FY2020 Business Plan (No. of Routes)	Actual Plan *1 (No. of Routes)	Operation Rate *2
April 1 - 30	5,187 flights (72 routes)	983 flights (36 routes)	19%
May 1 - 31	5,390 flights (72 routes)	1,005 flights (34 routes)	19%
June 1 - 30	5,177 flights (73 routes)	971 flights (34 routes)	19%

*1 The total number of flights includes interim flights.

*2 The operation rate is based on a comparison to the FY2020 Business Plan.

Additional Announcements for April 1 - 18 as of today:

Based on the rising demand and special needs of passengers, between April 1 – 18, a total of 1 flight serving 1 route will be affected by the increases, while some changes will change the day of the week for operations of some routes.

April 1 – 18

Route	Flight number	Frequency	Remarks
		April 1 -18	
Kuala Lumpur (KUL)			
Narita = Kuala Lumpur	NH 815	3 flights/week (Tues., Fri., Sun.)	ANA will continue offering 3 flights/week, but departure days will be (Tues., Thurs., and Sat.) until March 31
	NH 816	3 flights/week (Mon., Wed., Sat.)	ANA will continue offering 3 flights/week from April 2-19, but departure days will be (Wed., Fri. and Sun.) until April 1.
Seattle (SEA)			
Haneda = Seattle	NH 118	Suspended	Operate only NH 118 on April 4, 18
	NH 117		Operate only NH 117 on April 6

Announcements for the schedule from April 19 – June 30 as of today:

The changes to the schedule based on today's announcement are highlighted in yellow below. A portion of the schedule that had been announced in the previous FY2021 Business Plan dated Jan. 26, 2021 will also be affected.

Asia / Oceania

Route	Flight number	Frequency	Remarks
		April 19 - June 30	
Shenyang (SHE)			
Narita = Shenyang	NH 925/926	Suspended *1	
Beijing (PEK)			
Narita = Beijing	NH 955/956	Suspended *1	
Haneda = Beijing	NH 961/962	Suspended	
	NH 963/964	Suspended *1	
Kansai = Beijing	NH 979/980	Suspended	

Dalian (DLC)			
Narita = Dalian	NH 903/904	Suspended	
Kansai = Dalian	NH 945/946	Suspended	
Qingdao (TAO)			
Narita = Qingdao	NH 927/928	1 round trip/week (Wed.)	Please refer to the flight schedule below
Haneda = Qingdao	NH 949/950	—	Launch postponed after July 1
Kansai = Qingdao	NH 977/978	Suspended	
Wuhan (WUH)			
Narita = Wuhan	NH 937/938	Suspended *1	
Chengdu (CTU)			
Narita = Chengdu	NH 947/948	Suspended *1	
Shanghai / Pudong (PVG)			
Narita = Shanghai	NH 919/920	1 round trip/week (Sun.)	
	NH 959/960	Suspended	
	NH 921/922	Suspended *1	
Haneda = Shanghai	NH 967/968	Suspended *1	
	NH 971/972	Suspended *1	
Kansai = Shanghai	NH 973/974	Suspended	
	NH 975/976	Suspended	
Shanghai / Hongqiao (SHA)			
Haneda = Shanghai	NH 969/970	Suspended	
Hangzhou (HGH)			
Narita = Hangzhou	NH 929/930	1 round trip/week (Thurs.)	
Kansai = Hangzhou	NH 951/952	Suspended	
Xiamen (XMN)			
Narita = Xiamen	NH 935/936	Suspended	
Guangzhou (CAN)			
Narita = Guangzhou	NH 933/934	1 round trip/week (Wed.)	Please refer to the flight schedule below
Haneda = Guangzhou	NH 923/924	Suspended	
Shenzhen (SZX)			
Haneda = Shenzhen	NH 965/966	—	The Shenzhen route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Shenzhen	NH 931/932	1 round trip/week (Mon.)	Please refer to the flight schedule below

Hong Kong (HKG)			
Narita = Hong Kong	NH 811/812	Suspended *1	To operate as an interim flight and suspended on May 4 Please refer to the flight schedule below
	NH 1929/1932	2 round trips/week (Tues., Fri.)	
Haneda = Hong Kong	NH 859/860	Suspended	
Kansai = Hong Kong	NH 873/874	Suspended	*5
Taipei / Taoyuan (TPE)			
Narita = Taipei	NH 823/824	Suspended *1	*5
Taipei / Songshan (TSA)			
Haneda = Taipei	NH 851/852	It's being adjusted	Announcement will be made separately as soon as it is decided
	NH 853/854	Suspended	
Seoul / Gimpo (GMP)			
Haneda = Seoul	NH 861/864	Suspended	
	NH 865/868	Suspended	
	NH 867/862	Suspended *1	
Sydney (SYD)			
Haneda = Sydney	NH 879	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	*5
	NH 880	5 flights/week (Mon., Thurs., Fri., Sat., Sun.)	5 flights/week during April 20 - July 1 *5
	NH 889/890	—	*4, *5
Perth (PER)			
Narita = Perth	NH 881/882	Suspended	*5
Delhi (DEL)			
Haneda = Delhi	NH 837	2 flights/week (Thurs., Sun.)	To operate as an interim flight *2
	NH 838	2 flights/week (Mon., Fri.)	To operate as an interim flight *2
Mumbai (BOM)			
Narita = Mumbai	NH 829/830	Suspended	*5
Chennai (MAA)			
Narita = Chennai	NH 825/826	Suspended	*5

Bangkok (BKK)			
Narita = Bangkok	NH 805	7 round trips/week	*3
	NH 806		7 flights/week during April 20 - July 1
Haneda = Bangkok	NH 849/848	Suspended	*5
	NH 877/878	Suspended	*5
	NH 847	6 flights/week (Mon., Tues., Thurs., Fri., Sat., Sun.)	*3, *5
	NH 850	7 flights/week	*5
Hanoi (HAN)			
Narita = Hanoi	NH 897	Suspended	
	NH 898	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Operate only NH898
Ho Chi Minh City (SGN)			
Narita = Ho Chi Minh City	NH 833	Suspended	
	NH 834	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during April 20 - July 1
Haneda = Ho Chi Minh City	NH 891	Suspended	
	NH 892	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Operate only NH892
Phnom Penh (PNH)			
Narita = Phnom Penh	NH 817/818	Suspended	*5
Yangon (RGN)			
Narita = Yangon	NH 813	Suspended	
	NH 814	1 flight/week (Fri.)	
Kuala Lumpur (KUL)			
Narita = Kuala Lumpur	NH 815	3 flights/week (Tues., Fri., Sun.)	
	NH 816	3 flights/week (Mon., Wed., Sat.)	3 flights/week during April 20 - July 1
Haneda = Kuala Lumpur	NH 885/886	Suspended	
Singapore (SIN)			
Narita = Singapore	NH · NQ 801	3 flights/week (Mon., Wed., Fri.)	
	NH · NQ 802	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during April 20 - July 1
Haneda = Singapore	NH 843/842	Suspended	
	NH 841/844	2 round trips/week (Thurs., Sun.)	

Jakarta (CGK)			
Narita = Jakarta	NH 835/836	Suspended	*5
Haneda = Jakarta	NH 855/856	2 round trips/week (Wed., Sat.)	Suspended on May 15, 19
	NH 871	2 flights/week (Thurs., Sun.)	
	NH 872	2 flights/week (Mon., Fri.)	2 flights/week during April 20 - July 1
Manila (MNL)			
Narita = Manila	NH 819	7 round trips/week	7 flights/week during April 20 - July 1
	NH 820		
Haneda = Manila	NH 869	Suspended	
	NH 870	7 flights/week	Operate only NH870, suspended on May 3, 4, 5

North America / Panpacific

Route	Flight number	Frequency	Remarks
		April 19 - June 30	
Los Angeles (LAX)			
Narita = Los Angeles	NH 6/5	4 round trips/week (Mon., Wed., Thurs., Sat.)	
Haneda = Los Angeles	NH 126/125	—	*4, *5
	NH 106	7 round trips/week	*5
	NH 105		7 round trips/week during April 20 - July 1 *5
San Francisco (SFO)			
Narita = San Francisco	NH 8/7	Suspended	*5
Haneda = San Francisco	NH 108	3 flights/week (Tues., Thurs., Sat.)	
	NH 107	3 flights/week (Wed., Fri., Sun.)	3 flights/week during April 20 - July 1
San Jose (SJC)			
Haneda = San Jose	NH 120/119	—	*4, *5
Seattle (SEA)			
Haneda = Seattle	NH 118	Suspended	Operate only NH117 on April 20
	NH 117		
Washington D.C. (IAD)			
Haneda = Washington D.C.	NH 102/101	3 round trips/week (Mon., Thurs., Sat.)	Changed the day of operations. 3 round trips/week (Mon., Wed., Sat.) until April 18

New York (JFK)			
Narita = New York	NH 10/9	Suspended *1	*5
Haneda = New York	NH 110	4 flights/week (Mon., Tues., Fri., Sat.)	4 flights/week during April 20 - July 1
	NH 109	4 flights /week (Tues., Wed., Sat., Sun)	
Houston (IAH)			
Haneda = Houston	NH 114/113	3 round trips/week (Mon., Thurs., Sun.)	Changed the day of operations. 3 round trips/week (Thurs., Fri., Sun.) until April 18
Chicago (ORD)			
Narita = Chicago	NH 12	7 round trips/week	7 flights/week during April 20 - July 1
	NH 11		
Haneda = Chicago	NH 112/111	Suspended	
Vancouver (YVR)			
Haneda = Vancouver	NH 116/115	3 round trips/week (Mon., Wed., Fri.)	
Mexico City (MEX)			
Narita = Mexico City	NH 180	7 round trips/week	7 flights/week during April 20 - July 1
	NH 179		
Honolulu (HNL)			
Narita = Honolulu	NH 184/183	Suspended	
	NH 182/181	Suspended	
Haneda = Honolulu	NH 186	2 flights/week (Mon., Fri.)	2 flights/week during April 20 - July 1
	NH 185	2 flights/week (Tues., Sat.)	

Europe

Route	Flight number	Frequency	Remarks
		April 19 - June 30	
London (LHR)			
Haneda = London	NH 211/212	4 round trips/week (Mon., Wed., Fri., Sat.)	
Paris (CDG)			
Haneda = Paris	NH 215/216	2 round trips/week (Wed., Sat.)	
Frankfurt (FRA)			
Haneda = Frankfurt	NH 203/204	7 round trips/week	
	NH 223/224	Suspended	

Munich (MUC)			
Haneda = Munich	NH 217/218	Suspended	
Dusseldorf (DUS)			
Narita = Dusseldorf	NH 209/210	Suspended	*5
Brussels (BRU)			
Narita = Brussels	NH 231/232	1 round trip/week (Sat.)	
Vienna (VIE)			
Haneda = Vienna	NH 205/206	Suspended	
Stockholm (ARN)			
Haneda = Stockholm	NH 221/222	—	*4, *5
Milan (MXP)			
Haneda = Milan	NH 207/208	—	*4, *5
Istanbul (IST)			
Haneda = Istanbul	NH 219/220	—	*4, *5
Moscow (DME)			
Haneda = Moscow	NH 213/214	—	*4, *5
Vladivostok (VVO)			
Narita = Vladivostok	NH 883/884	Suspended	*5

*1 Return flights bound for Japan will be departing on the following day.

*2 Flights operated by ANA under Air Travel Bubble established by Government of India for Japan.

*3 The outbound flights are the Semi Commercial Flights approved by the Thai Government. Passengers entering Thailand are required to meet all regulations prescribed by the Thai government and the Civil Aviation Authority of Thailand (CAAT) as well as to obtain the Certificate of Entry into the Kingdom of Thailand (COE). Please refer to the website of the Royal Thai Embassy Tokyo, Japan or Consulates or to contact the nearest Royal Thai Embassies or Consulates in respective countries to learn the required procedures for entry to Thailand. (As of February 24, 2021)

Disclaimer: Due to the rapid change in the travel advisory and immigration regulations in Thailand, passengers must regularly check the information prior to the departure date and handle any independent enquiries before travelling.

[Royal Thai Embassy Tokyo, Japan](#)
[Civil Aviation Authority of Thailand \(CAAT\)](#)
[Embassy of Japan in Thailand](#)

*4 Announcement will be made once the new launch date is confirmed.

*5 These changes were announced in the FY2021 Business Plan that was released on Jan. 26, 2021.

Flight schedule for the announcements as of today:

Flight Schedule from April 19:

Route	Flight Number	Aircraft (No. of seats)	Frequency	Schedule
Narita = Shenzhen	NH 931/932	B787 (246)	1 round trip/week (Mon.)	Narita (09:15) / Shenzhen (13:05) Shenzhen (14:35) / Narita (19:50)
Narita = Qingdao	NH 927/928	B787 (246)	1 round trip/week (Wed.)	Narita (09:55) / Qingdao (12:30) Qingdao (14:40) / Narita (18:35)
Narita = Guangzhou	NH 933/934	B787 (246)	1 round trip/week (Wed.)	Narita (10:00) / Guangzhou (14:00) Guangzhou (16:30) / Narita (22:00)
Narita = Hong Kong	NH 1929/1932	B787 (184)	2 round trips/week (Tues., Fri.)	Narita (09:50) / Hong Kong (13:40) Hong Kong (14:55) / Narita (20:15)

* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

Due to the strengthening of quarantine measures in each region, changes in immigration conditions and other precautions are being implemented. For customers planning to travel, please check the latest information from embassies, consulates, and health institutions in your destination.

ANA will continue to closely monitor the situation and will take appropriate action when needed to provide a clean, safe and comfortable environment for our customers and employees. For further information on our special handling measures regarding ticket reservations and other COVID-19 related matters, please refer to the link below: <https://www.ana.co.jp/en/jp/topics/notice200127/>



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About ANA

Following the "Inspiration of Japan" high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation eight years in a row. Additionally, ANA has been recognized by Air Transport World as "Airline of the Year" three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>