

ANA to Temporarily Change Service on Select International Routes Due to the Coronavirus as of Jan. 25, 2021

- Starting on March 6, ANA will resume service on the Tokyo Narita = Brussels route.
- As part of the summer schedule, service on the Tokyo Haneda = Jakarta route will resume from March 31.
- To meet increased demand for spring travel to Kansai from North America and Europe regions, ANA will operate tentative flights from San Francisco - Kansai, and Frankfurt - Kansai. Also, some flights will be increased on the Tokyo Haneda = Seattle, Tokyo Haneda = London and Tokyo Haneda = Paris routes during the spring travel period.

TOKYO, Jan. 25, 2021 – All Nippon Airways (ANA) will temporarily change its flight frequency to select cities due to the ongoing changes to immigration guidelines, recently instituted public health quarantine measures and passenger demand trends. Due to the widespread impact of COVID-19, we have decided to review our flight schedules from January to April 18 for select routes and are announcing the changes now to minimize inconvenience to our passengers. These actions align to previously announced efforts for a streamlined schedule to support ANA's business strategy.

ANA will continue to monitor local immigration restrictions and quarantine guidelines as well as demand trends and travel viability as it decides on the frequency of flights and when to resume certain routes. Furthermore, ANA will adhere to the standards and protocols established by the "[ANA Care Promise](#)," our initiative to provide a clean and hygienic environment at airports and aboard aircraft so that all customers can travel safely and comfortably.

Changes to the Schedule (January 1 – February 28, 2021):

Between Jan 1. and Feb 28., a total of 10 flights serving 2 routes will be affected by the announced reductions and 4 flights serving 2 routes will be affected by the announced increases during that same time period.

Overview:

Schedule	Initial Plan (No. of Routes)	Actual Plan (No. of Routes)	Operation Rate	Number of Suspensions	Suspension Rate
Jan. 1 - 31	5,546 flights (75 routes)	1,008 flights (41 routes)	18%	4,629 flights (73 routes)	83%
Feb. 1 - 28	5,008 flights (75 routes)	899 flights (36 routes)	18%	4,173 flights (73 routes)	83%

*The total number of flights includes tentative flights.

Additional Announcements as of today:

January 1 – 31

Route	Flight number	Frequency	Remarks
		Jan. 1 - 31	
Sydney (SYD)			
Haneda = Sydney	NH 879	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Suspended on Jan. 15, 22, 29
	NH 880	5 flights/week (Mon., Thurs., Fri., Sat., Sun.)	Suspended on Jan. 16, 23, 30 5 flights/week during Jan. 2 - Feb. 1

February 1 – 28

Route	Flight number	Frequency	Remarks
		Feb. 1 - 28	
Hangzhou (HGH)			
Narita = Hangzhou	NH 929/930	1 round trip/week (Thurs.)	Suspended on Feb.11
Sydney (SYD)			
Haneda = Sydney	NH 879	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Suspended on Feb. 4, 13
	NH 880	5 flights/week (Mon., Thurs., Fri., Sat., Sun.)	5 flights/week during Feb. 2 - Mar. *1
Mumbai (BOM)			
Narita = Mumbai	NH 829	Suspended	Operate only NH829 as a tentative flight on Feb. 27 *1
	NH 830		Operate only NH829 as a tentative flight on Feb. 28 *1
Bangkok (BKK)			
Haneda = Bangkok	NH 849/848	Suspended	
	NH 877/878	Suspended	
	NH 847	6 flights/week (Mon., Tues., Thurs., Fri., Sat., Sun.)	Operate NH847 also on Feb.3, 17 *2
	NH 850	7 flights/week	

*1 Flights operated by ANA under Air Travel Bubble established by Government of India for Japan.

*2 The outbound flights are the Semi Commercial Flights approved by the Thai Government.

Passengers entering Thailand are required to meet all regulations prescribed by the Thai government and the Civil Aviation Authority of Thailand (CAAT) as well as to obtain the Certificate of Entry into the Kingdom of Thailand (COE). Please refer to the website of the Royal Thai Embassy Tokyo, Japan or Consulates or to contact the nearest Royal Thai Embassies or Consulates in respective countries to learn the required procedures for entry to Thailand. (As of January 25, 2021)

Disclaimer: Due to the rapid change in the travel advisory and immigration regulations in Thailand, passengers must regularly check the information prior to the departure date and handle any independent enquiries before travelling.

[Royal Thai Embassy Tokyo, Japan](#)

[Civil Aviation Authority of Thailand \(CAAT\)](#)

[Embassy of Japan in Thailand](#)

* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

Changes to the Schedule (March 1 – April 18, 2021):

Overview:

Schedule	Initial Plan (No. of Routes)	Actual Plan (No. of Routes)	Operation Rate	Number of Suspensions	Suspension Rate
Mar. 1 - 31	5,549 flights (75 routes)	1,031 flights (40 routes)	19%	4,549 flights (72 routes)	82%
April 1 - 18	3,234 flights (75 routes)	594 flights (36 routes)	18%	2,654 flights (72 routes)	82%

*The total number of flights includes tentative flights.

*The summer schedule of FY2021 will start on March 28, with adjustments being made to the FY2020 business plan. Further information on the FY2021 business plan will be announced on Jan. 26.

Additional Announcements as of today:

Today's announcement is marked in yellow and unaffected flights are marked in grey

Asia / Oceania

Route	Flight number	Frequency	Remarks
		Mar. 1 - April 18	
Shenyang (SHE)			
Narita = Shenyang	NH 925/926	Suspended *1	
Beijing (PEK)			
Narita = Beijing	NH 955/956	Suspended *1	
Haneda = Beijing	NH 961/962	Suspended	
	NH 963/964	Suspended *1	
Kansai = Beijing	NH 979/980	Suspended	
Dalian (DLC)			
Narita = Dalian	NH 903/904	Suspended	
Kansai = Dalian	NH 945/946	Suspended	
Qingdao (TAO)			
Narita = Qingdao	NH 927/928	1 round trip/week (Wed.)	Please refer to the flight schedule below
Haneda = Qingdao	NH 949/950	—	Launch postponed after April 19
Kansai = Qingdao	NH 977/978	Suspended	
Wuhan (WUH)			
Narita = Wuhan	NH 937/938	Suspended *1	
Chengdu (CTU)			
Narita = Chengdu	NH 947	Suspended	NH948 suspended during Mar. 2 - April 19
	NH 948		

Shanghai / Pudong (PVG)			
Narita = Shanghai	NH 919/920	1 round trip/week (Sun.)	
	NH 959/960	Suspended	
	NH 921/922	Suspended *1	
Haneda = Shanghai	NH 967/968	Suspended *1	
	NH 971/972	Suspended *1	
Kansai = Shanghai	NH 973/974	Suspended	
	NH 975/976	Suspended	
Shanghai / Hongqiao (SHA)			
Haneda = Shanghai	NH 969/970	Suspended	
Hangzhou (HGH)			
Narita = Hangzhou	NH 929/930	1 round trip/week (Thurs.)	
Kansai = Hangzhou	NH 951/952	Suspended	
Xiamen (XMN)			
Narita = Xiamen	NH 935/936	Suspended	
Guangzhou (CAN)			
Narita = Guangzhou	NH 933/934	1 round trip/week (Wed.)	Please refer to the flight schedule below
Haneda = Guangzhou	NH 923/924	Suspended	
Shenzhen (SZX)			
Haneda = Shenzhen	NH 965/966	—	The Shenzhen route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Shenzhen	NH 931/932	1 round trip/week (Mon.)	Please refer to the flight schedule below
Hong Kong (HKG)			
Narita = Hong Kong	NH · NQ 811/812	Suspended *1	To operate as a tentative flight Please refer to the flight schedule below
	NH 1929/1932	2 round trips/week (Tues., Fri.)	
Haneda = Hong Kong	NH 859/860	Suspended	
Kansai = Hong Kong	NH 873/874	Suspended	
Taipei / Taoyuan (TPE)			
Narita = Taipei	NH 823/824	Suspended *1	
Taipei / Songshan (TSA)			
Haneda = Taipei	NH 851/852	2 round trips/week (Mon. and Fri.)	
	NH 853/854	Suspended	

Seoul / Gimpo (GMP)			
Haneda = Seoul	NH 861/864	Suspended	
	NH 865/868	Suspended	
	NH 867/862	Suspended *1	
Sydney (SYD)			
Haneda = Sydney	NH 879	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	
	NH 880	5 flights/week (Mon., Thurs., Fri., Sat., Sun.)	5 flights/week during Mar. 2 - April 19
	NH 889/890	—	Launch postponed after April 19
Perth (PER)			
Narita = Perth	NH 881/882	Suspended	
Delhi (DEL)			
Haneda = Delhi	NH 837	2 flights/week (Thurs., Sun.)	To operate as a tentative flight *2
	NH 838	2 flights/week (Mon., Fri.)	To operate as a tentative flight *2
Mumbai (BOM)			
Narita = Mumbai	NH 829	Suspended	Operate only NH829 as a tentative flight on Mar. 13, 27 *2
	NH 830		Operate only NH830 as a tentative flight on Mar. 14, 28 *2
Chennai (MAA)			
Narita = Chennai	NH 825/826	Suspended	
Bangkok (BKK)			
Narita = Bangkok	NH 805	7 round trips/week	*3
	NH 806		7 round trips/week during Mar.2 - April 19
Haneda = Bangkok	NH 849/848	Suspended	
	NH 877/878	Suspended	
	NH 847	6 flights/week (Mon., Tues., Thurs., Fri., Sat., Sun.)	*3
	NH 850	7 flights/week	
Hanoi (HAN)			
Narita = Hanoi	NH 897	Suspended	
	NH 898	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Operate only NH898

Ho Chi Minh City (SGN)			
Narita = Ho Chi Minh City	NH 833	Suspended	
	NH 834	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during Mar. 2 - April 19
Haneda = Ho Chi Minh City	NH 891	Suspended	
	NH 892	5 flights/week (Wed., Thurs., Fri., Sat., Sun.)	Operate only NH892
Phnom Penh (PNH)			
Narita = Phnom Penh	NH 817/818	Suspended	
Yangon (RGN)			
Narita = Yangon	NH 813	Suspended	
	NH 814	2 flights/week (Wed., Fri.)	Suspended on April 14, 16
Kuala Lumpur (KUL)			
Narita = Kuala Lumpur	NH 815	3 flights/week (Tues., Thurs., Sat.)	
	NH 816	3 flights/week (Wed., Fri., Sun.)	3 flights/week during Mar. 2 - April 19
Haneda = Kuala Lumpur	NH 885/886	Suspended	
Singapore (SIN)			
Narita = Singapore	NH · NQ 801	3 flights/week (Mon., Wed., Fri.)	
	NH · NQ 802	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during Mar. 2 - April 19
Haneda = Singapore	NH 843/842	Suspended	
	NH 841/844	2 flights/week (Thurs., Sun.)	
Jakarta (CGK)			
Narita = Jakarta	NH 835	2 flights/week (Tues., Fri.)	Suspended from Mar. 28
	NH 836	2 flights/week (Wed., Sat.)	2 flights/week during Mar. 2 - April 19 Suspended from Mar. 29
Haneda = Jakarta	NH 855/856	2 flights/week (Wed., Sat.)	Suspended until Mar.27
	NH 871	2 flights/week (Thurs., Sun.)	2 flights/week (Mon., Fri.) until Mar. 27
	NH 872	2 flights/week (Mon., Fri.)	2 flights/week during Mar. 2 - April 19
Manila (MNL)			
Narita = Manila	NH 819	3 flights/week (Tues., Fri., Sun.)	
	NH 820	7 flights/week	7 flights/week during Mar. 2 - April 19
Haneda = Manila	NH 869	Suspended	
	NH 870	7 flights/week	Operate only NH870

North America / Panpacific

Route	Flight number	Frequency	Remarks
		Mar. 1 - April 18	
Los Angeles (LAX)			
Narita = Los Angeles	NH 6/5	4 round trips/week (Mon., Wed., Thurs., Sat.)	
Haneda = Los Angeles	NH 126/125	—	Launch postponed after April 19
	NH 106	7 round trips/week	7 round trips/week during Mar. 2 - April 19
	NH 105		
San Francisco (SFO)			
Narita = San Francisco	NH 8/7	Suspended	
Haneda = San Francisco	NH 108	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during Mar. 2 - April 19
	NH 107	3 flights/week (Wed., Fri., Sun.)	
San Jose (SJC)			
Haneda = San Jose	NH 120/119	—	Launch postponed after April 19
Seattle (SEA)			
Haneda = Seattle	NH 118	Suspended	Operate NH 118 on Mar. 13, 20, 27 and April 4, 18
	NH 117		Operate NH 117 on Mar. 13, 20, 27 only
Washington D.C. (IAD)			
Haneda = Washington D.C.	NH 102/101	3 round trips/week (Mon., Wed., Sat.)	
New York (JFK)			
Narita = New York	NH 10/9	— *1	
Haneda = New York	NH 110	4 flights/week (Mon., Tues., Fri., Sat.)	4 flights/week during Mar. 2 - April 19
	NH 109	4 flights /week (Tues., Wed., Sat., Sun)	
Houston (IAH)			
Haneda = Houston	NH 114/113	3 round trips/week (Thurs., Fri., Sun.)	
Chicago (ORD)			
Narita = Chicago	NH 12	7 round trips/week	7 round trips/week during Mar. 2 - April 19
	NH 11		
Haneda = Chicago	NH 112/111	Suspended	
Vancouver (YVR)			
Haneda = Vancouver	NH 116/115	3 round trips/week (Mon., Wed., Fri.)	
Mexico City (MEX)			
Narita = Mexico City	NH 180	7 round trips/week	7 round trips/week during Mar. 2 - April 19
	NH 179		

Honolulu (HNL)			
Narita = Honolulu	NH 184/183	Suspended	
	NH 182/181	Suspended	
Haneda = Honolulu	NH 186	2 round trips/week (Mon., Fri.)	
	NH 185	2 round trips/week (Tues., Sat.)	2 round trips/week during Mar. 2 - April 19

Europe

Route	Flight number	Frequency	Remarks
		Mar. 1 - April 18	
London (LHR)			
Haneda = London	NH 211/212	4 round trips/week (Mon., Wed., Fri., Sat.)	Operate on Mar. 14
Paris (CDG)			
Haneda = Paris	NH 215/216	2 round trips/week (Wed., Sat.)	Operate on Mar. 12, 19, 26
Frankfurt (FRA)			
Haneda = Frankfurt	NH 203/204	7 round trips/week	
	NH 223/224	Suspended	
Munich (MUC)			
Haneda = Munich	NH 217/218	Suspended	
Dusseldorf (DUS)			
Narita = Dusseldorf	NH 209/210	Suspended	
Brussels (BRU)			
Narita = Brussels	NH 231/232	1 round trip/week (Sat.)	
Vienna (VIE)			
Haneda = Vienna	NH 205/206	Suspended	
Stockholm (ARN)			
Haneda = Stockholm	NH 221/222	—	*4
Milan (MXP)			
Haneda = Milan	NH 207/208	—	*4
Istanbul (IST)			
Haneda = Istanbul	NH 219/220	—	*4
Moscow (DME)			
Haneda = Moscow	NH 213/214	—	*4
Vladivostok (VVO)			
Narita = Vladivostok	NH 883/884	Suspended	

*1 Return flights bound for Japan will be departing on the following day.

*2 Flights operated by ANA under Air Travel Bubble established by Government of India for Japan.

*3 The outbound flights are the Semi Commercial Flights approved by the Thai Government.

*4 Announcement will be made once the new launch date is confirmed.

Flight schedule for the announcements as of today:

Flight Schedule until March 27:

Route	Flight Number	Aircraft (No. of seats)	Frequency	Schedule
Narita = Shenzhen	NH 931/932	B787 (246)	1 round trip/week (Mon.)	Narita (08:55) / Shenzhen (13:05) Shenzhen (14:35) / Narita (19:25)
Narita = Qingdao	NH 927/928	B787 (246)	1 round trip/week (Wed.)	Narita (09:50) / Qingdao (12:30) Qingdao (14:40) / Narita (18:40)
Narita = Guangzhou	NH 933/934	B787 (246)	1 round trip/week (Wed.)	Narita (09:30) / Guangzhou (14:00) Guangzhou (16:30) / Narita (21:30)
Narita = Hong Kong	NH 1929/1932	B787 (184)	2 round trips/week (Tues., Fri.)	Narita (09:45) / Hong Kong (14:00) Hong Kong (15:20) / Narita (20:30)

Flight Schedule from March 28:

Route	Flight Number	Aircraft (No. of seats)	Frequency	Schedule
Narita = Shenzhen	NH 931/932	B787 (246)	1 round trip/week (Mon.)	Narita (09:15) / Shenzhen (13:05) Shenzhen (14:35) / Narita (19:50)
Narita = Qingdao	NH 927/928	B787 (246)	1 round trip/week (Wed.)	Narita (09:55) / Qingdao (12:30) Qingdao (14:40) / Narita (18:35)
Narita = Guangzhou	NH 933/934	B787 (246)	1 round trip/week (Wed.)	Narita (10:00) / Guangzhou (14:00) Guangzhou (16:30) / Narita (22:00)
Narita = Hong Kong	NH 1929/1932	B787 (184)	2 round trips/week (Tues., Fri.)	Narita (09:40) / Hong Kong (13:40) Hong Kong (14:55) / Narita (20:35)

Tentative Flight Schedule:

Route	Flight Number	Schedule	Aircraft (No. of seats)	Schedule
San Francisco - Kansai	NH 1915	Mar. 13	B773 (212)	San Francisco (13:00) / Kansai (18:05 +1)
Frankfurt - Kansai	NH 1926	Mar. 12, 19	B773 (212)	Frankfurt (18:00) / Kansai (13:15 +1)

* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

Due to the strengthening of quarantine measures in each region, changes in immigration conditions and other precautions are being implemented. For customers planning to travel, please check the latest information from embassies, consulates, and health institutions in your destination.

ANA will continue to closely monitor the situation and will take appropriate action when needed to provide a clean, safe and comfortable environment for our customers and employees. For further information on our special handling measures regarding ticket reservations and other COVID-19 related matters, please refer to the link below: <https://www.ana.co.jp/en/ip/topics/notice200127/>

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About ANA

Following the "Inspiration of Japan" high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation eight years in a row. Additionally, ANA has been recognized by Air Transport World as "Airline of the Year" three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 82 international routes and 118 domestic routes (as of December 2019). ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>