

ANA to Resume Service and Increase Flights to Select Routes in Asia, Europe and North America

- Service for the Tokyo Narita = Shenzhen route will launch on Dec. 14. ANA will be the first Japanese airline to operate this route.
- In December, ANA will resume the Tokyo Narita = Phnom Penh route, and also increase the number of flights serving the Tokyo Narita = Singapore route, as well as the Hanoi to Tokyo Narita, Ho Chi Minh City to Tokyo Haneda, Ho Chi Minh City to Tokyo Narita and Yangon to Tokyo Narita routes. In addition, ANA will operate the Tokyo Narita = Dusseldorf route to meet high demand during the year-end and New Year holiday season.
- Tentative flights will be operated for the San Francisco to Nagoya (Chubu) and the Houston to Nagoya (Chubu) routes in anticipation of increased demand for travel from North America to Nagoya (Chubu) and the surrounding Chubu region of Japan.

TOKYO, Nov. 25, 2020 – All Nippon Airways (ANA) will temporarily change its flight frequency to select cities in Asia, Europe and North America. Based on changes to immigration guidelines, recently instituted public health quarantine measures and passenger demand, the company has adjusted its flight schedules from December to January for select routes.

ANA will continue to monitor local immigration restrictions and quarantine guidelines as well as demand trends and travel viability as it decides on the frequency of flights and when to resume certain routes. Furthermore, ANA will adhere to the standards and protocols established by the “[ANA Care Promise](#),” our initiative to provide a clean and hygienic environment at airports and onboard aircraft so customers can travel safely and comfortably.

Changes to the Schedule (December 1, 2020 – January 31, 2021):

A total of 106 flights serving 10 routes will be affected from Dec. 1 to Jan. 31 by the changes announced today.

Overview:

Schedule	Initial Plan (No. of Routes)	Actual Plan (No. of Routes)	Operation Rate	Number of Suspensions	Suspension Rate
Dec. 1 - 31	5,543 flights (75 routes)	1050 flights (41 routes)	19%	4,603 flights (72 routes)	83%
Jan. 1 - 31	5,546 flights (75 routes)	963 flights (39 routes)	17%	4,623 flights (73 routes)	83%

*The total number of flights includes tentative flights.

Additional announcements as of today:

Route	Flight number	Frequency	Remarks
		Dec. 1 - Jan. 31	
Shenzhen (SZX)			
Haneda = Shenzhen	NH 965/966	Suspended	Starting from Dec. 14, the new Shenzhen route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Shenzhen	NH 931/932	1 round trip/week (Mon.)	Please refer to the flight schedule below
Hanoi (HAN)			
Narita = Hanoi	NH 897	Suspended	
	NH 898	7 flights/week	ANA will only operate flight NH898 Suspended during Dec. 1,8,15 5 flights/week (Wed., Thur., Fri., Sat., Sun.) during Jan.
Ho Chi Minh City (SGN)			
Narita = Ho Chi Minh City	NH 833	Suspended	
	NH 834	7 flights/week	7 flights/week during Dec. 2 - Feb.1 Suspended only on Dec. 2 3 flights/week (Tues., Thurs., Sat.) during Jan.
Haneda = Ho Chi Minh City	NH 891	Suspended	
	NH 892	7 flights/week	ANA will only operate flight NH892 Suspended only on Dec. 1 5 flights/week (Wed., Thurs., Fri., Sat., Sun.) during Jan.

Phnom Penh (PNH)			
Narita = Phnom Penh	NH 817/818	2 round trips/week (Wed., Sat.)	2 round trips/week during Dec. 1 - 19 Suspended during Dec. 20 - Jan. 31 Operational on Jan. 9, 23 Please refer to the flight schedule below
Yangon (RGN)			
Narita = Yangon	NH 813	Suspended	
	NH 814	3 flights/week (Wed., Fri., Sat.)	3 flights/week during Dec. 1 - 23. 1 flight/week (Fri.) during Dec. 24 - Jan. 31. Operational on Jan. 6. Please refer to the flight schedule below
Singapore (SIN)			
Narita = Singapore	NH · NQ 801	7 flights/week	Suspended on Dec. 1, 3 3 flights/week (Mon., Wed., Fri.) during Jan.
	NH · NQ 802		7 flights/week during Dec. 2 - Feb. 1 Suspended on Dec. 2, 4 3 flights/week (Tue., Thur., Sat.) during Jan. Operational on Jan. 1
San Francisco (SFO)			
San Francisco - Nagoya (Chubu)	NH 1911	—	ANA will only operate flight NH1911 on Dec. 20 as tentative flight Please refer to the flight schedule below
Houston (IAH)			
Houston - Nagoya (Chubu)	NH 1913	—	ANA will only operate flight NH1913 on Dec. 21 as tentative flight Please refer to the flight schedule below

Dusseldorf (DUS)			
Narita = Dusseldorf	NH 209	Suspended	ANA will only operate flight NH209 on Jan. 5, 10
	NH 210		ANA will only operate flight NH210 on Dec. 19, 23

Flight schedule for the announcements as of today:

Route	Flight Number	Aircraft (No. of seats)	Schedule
Narita = Shenzhen	NH 931/932	B789 (246)	Narita (08:55) / Shenzhen (13:05) Shenzhen (14:35) / Narita (19:25)
Yangon = Narita	NH 814	B767 (202)	Yangon (12:20) / Narita (20:55)
Narita = Phnom Penh	NH 817/818	B788 (184)	Narita (16:00) / Phnom Penh (21:00) Phnom Penh (22:50) / Narita (06:40 +1)
San Francisco – Nagoya Chubu	NH 1911	B773 (212)	San Francisco (13:30) / Nagoya Chubu (17:50 +1)
Houston – Nagoya Chubu	NH 1913	B789 (215)	Houston (11:55) / Nagoya Chubu (17:35 +1)

* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

Due to the strengthening of quarantine measures in each region, changes in immigration conditions and other precautions are being implemented. For customers planning to travel, please check the latest information from the embassies, consulates, and health institutions located in your destination.

From September 25, all visitors traveling from Japan to China will be required to present a certificate showing negative results from a PCR test taken within 3 days prior to the departure date. For details, please refer to the link below:

<https://www.ana.co.jp/en/jp/topics/notice200501/#immigration>

ANA will continue to closely monitor the situation and will take appropriate action when needed to provide a clean, safe and comfortable environment for our customers and employees.

For further information on our special handling measures regarding ticket reservations and other COVID-19 related matters, please refer to the link below:

<https://www.ana.co.jp/en/jp/topics/notice200127/>

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About ANA

Following the “Inspiration of Japan” high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation eight years in a row. Additionally, ANA has been recognized by *Air Transport World* as “Airline of the Year” three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 82 international routes and 118 domestic routes (as of December 2019). ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>