

## ANA to Temporarily Change Service on Select International Routes Due to the Coronavirus as of June 9, 2020

**TOKYO, June 9, 2020** – All Nippon Airways (ANA) will temporarily change its flight frequency to and from select cities.

### Changes to the FY2020 summer schedule (June 1 - 30)

A total of 9 flights serving 1 route to the following cities will be affected by the changes announced today, bringing the total number of affected flights during the summer schedule (June 1 – 30) to 4,704 serving 71 different routes.

\* Before the changes, ANA planned to serve a total of 5,177 flights serving 73 routes during June 1 – 30.

For details on the affected dates, please refer to the below chart:

Route	Flight number	Frequency	Remarks
		June 1 - 30	
<b>Manila (MNL)</b>			
Haneda = Manila	NH 869	3 round trips/week (Mon., Wed., Fri.)	Operate only NH870 on June 10, 12, 15, 17, 19, 22, 26, 29
	NH 870		

### Changes to the FY2020 summer schedule (July 1 – 31)

A total of 4,801 flights serving 71 routes to the following cities will be affected by the changes announced today, bringing the total number of affected flights during the period (July 1 – 31) to 4,938 serving 73 different routes.

\* Before the changes, ANA planned to serve a total of 5,461 flights serving 75 routes during July 1 – 31.

Today's announcement is marked in yellow and unaffected flights are marked in grey.

### Asia / Oceania

Route	Flight number	Frequency	Remarks
		July 1 - 31	
<b>Shenyang (SHE)</b>			
Narita = Shenyang	NH 925/926	Suspended *1	
<b>Beijing (PEK)</b>			
Narita = Beijing	NH 955/956	Suspended *1	
Haneda = Beijing	NH 961/962	Suspended	
	NH 963/964	Suspended *1	
Kansai = Beijing	NH 979/980	Suspended	
<b>Dalian (DLC)</b>			
Narita = Dalian	NH 903/904	Suspended	
Kansai = Dalian	NH 945/946	Suspended	

Qingdao (TAO)			
Narita = Qingdao	NH 927/928	Suspended	
Haneda = Qingdao	NH 949/950	—	Launch postponed to Aug 1
Kansai = Qingdao	NH 977/978	Suspended	
Wuhan (WUH)			
Narita = Wuhan	NH 937/938	Suspended *1	
Chengdu (CTU)			
Narita = Chengdu	NH 947/948	Suspended *1	
Shanghai / Pudong (PVG)			
Narita = Shanghai	NH 919/920	1 round trip/week (Sun.)	
	NH 959/960	Suspended	
	NH 921/922	Suspended *1	
Haneda = Shanghai	NH 967/968	Suspended *1	
	NH 971/972	Suspended *1	
Kansai = Shanghai	NH 973/974	Suspended	
	NH 975/976	Suspended	
Shanghai / Hongqiao (SHA)			
Haneda = Shanghai	NH 969/970	Suspended	
Hangzhou (HGH)			
Narita = Hangzhou	NH 929/930	Suspended	
Kansai = Hangzhou	NH 951/952	Suspended	
Xiamen (XMN)			
Narita = Xiamen	NH 935/936	Suspended	
Guangzhou (CAN)			
Narita = Guangzhou	NH 933/934	Suspended *1	
Haneda = Guangzhou	NH 923/924	Suspended	
Shenzhen (SZX)			
Haneda = Shenzhen	NH 965/966	—	*2
Hong Kong (HKG)			
Narita = Hong Kong	NH · NQ 811/812	Suspended *1	
	NH 1929/1930	1 round trip/week (Fri.)	To operate as a tentative flight
Haneda = Hong Kong	NH 859/860	Suspended	
Kansai = Hong Kong	NH 873/874	Suspended	

Taipei / Taoyuan (TPE)			
Narita = Taipei	NH 823/824	Suspended *1	
Taipei / Songshan (TSA)			
Haneda = Taipei	NH 851/852	Suspended	
	NH 853/854	Suspended	
Seoul / Gimpo (GMP)			
Haneda = Seoul	NH 861/864	Suspended	
	NH 865/868	Suspended	
	NH 867/862	Suspended *1	
Sydney (SYD)			
Haneda = Sydney	NH 879	3 flights/week (Wed., Fri., Sun)	
	NH 880	3 flights/week (Mon., Thurs., Sat.)	3 flights/week during July 2 - Aug 1
	NH 889/890	—	Launch postponed to Aug 1
Perth (PER)			
Narita = Perth	NH 881/882	Suspended	
Delhi (DEL)			
Haneda = Delhi	NH 837/838	Suspended	
Mumbai (BOM)			
Narita = Mumbai	NH 829/830	Suspended	
Chennai (MAA)			
Narita = Chennai	NH 825/826	Suspended	
Bangkok (BKK)			
Narita = Bangkok	NH 805/806	Suspended *1	
Haneda = Bangkok	NH 849/848	Suspended	
	NH 877/878	Suspended	
	NH 847/850	7 round trips/week	
Hanoi (HAN)			
Narita = Hanoi	NH 897	Suspended	
	NH 898	2 flights/week (Wed. and Sat.)	Operate only NH898
Ho Chi Minh City (SGN)			
Narita = Ho Chi Minh City	NH 833	Suspended	
	NH 834	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during July 2 - Aug 1
Haneda = Ho Chi Minh City	NH 891/892	Suspended	
Phnom Penh (PNH)			
Narita = Phnom Penh	NH 817/818	Suspended	

Yangon (RGN)			
Narita = Yangon	NH 813/814	Suspended	
Kuala Lumpur (KUL)			
Narita = Kuala Lumpur	NH 815	3 flights/week (Tues., Thurs., Sat.)	3 flights/week during July 2 - Aug 1
	NH 816	3 flights/week (Wed., Fri., Sun.)	
Haneda = Kuala Lumpur	NH 885/886	Suspended *1	
Singapore (SIN)			
Narita = Singapore	NH · NQ 801	3 flights/week (Mon., Wed., Fri.)	3 flights/week during July 2 - Aug 1
	NH · NQ 802	3 flights/week (Tues., Thurs., Sat.)	
Haneda = Singapore	NH 843/842	Suspended	
	NH 841/844	Suspended	
Jakarta (CGK)			
Narita = Jakarta	NH 835	4 flights/week (Tues., Thurs., Fri., Sun.)	4 flights/week during July 2 - Aug 1
	NH 836	4 flights/week (Mon., Wed., Fri., Sat.)	
Haneda = Jakarta	NH 855/856	Suspended	
	NH 871/872	Suspended *1	
Manila (MNL)			
Narita = Manila	NH 819/820	Suspended *1	
Haneda = Manila	NH 869	Suspended	
	NH 870	3 flights/week (Mon., Wed., Fri.)	Operate only NH870

### North America / Panpacific

Route	Flight number	Frequency	Remarks
		July 1 - 31	
Los Angeles (LAX)			
Narita = Los Angeles	NH 6/5	7 round trips/week	
Haneda = Los Angeles	NH 126/125	—	Launch postponed to Aug 1
	NH 106/105	Suspended *1	
San Francisco (SFO)			
Narita = San Francisco	NH 8/7	3 round trips/week (Mon., Thurs., Sat.)	
Haneda = San Francisco	NH 108/107	— *1	Launch postponed to Aug 1
San Jose (SJC)			
Haneda = San Jose	NH 120/119	—	Launch postponed to Aug 1

Seattle (SEA)			
Haneda = Seattle	NH 118/117	Suspended	
Washington D.C. (IAD)			
Haneda = Washington D.C.	NH 102/101	Suspended	
New York (JFK)			
Narita = New York	NH 10	2 flights/week (Wed. and Sun.)	
	NH 9	2 flights/week (Mon. and Thurs.)	2 flights/week during July 2 - Aug 1
Haneda = New York	NH 110/109	Suspended	
Houston (IAH)			
Haneda = Houston	NH 114/113	Suspended	
Chicago (ORD)			
Narita = Chicago	NH 12	7 round trips/week	7 round trips/week during July 2 - Aug 1
	NH 11		
Haneda = Chicago	NH 112/111	Suspended	
Vancouver (YVR)			
Haneda = Vancouver	NH 116/115	3 round trips/week (Mon., Wed., Fri.)	
Mexico City (MEX)			
Narita = Mexico City	NH 180	5 flights/week (Mon., Wed., Thurs., Fri., Sat.)	
	NH 179	5 flights/week (Tues., Thurs., Fri., Sat., Sun.)	5 flights/week during July 2 - Aug 1
Honolulu (HNL)			
Narita = Honolulu	NH 184/183	Suspended	
	NH 182/181	Suspended	
Haneda = Honolulu	NH 186/185	Suspended	

## Europe

Route	Flight number	Frequency	Remarks
		July 1 - 31	
London (LHR)			
Haneda = London	NH 211	3 round trips/week (Mon., Wed., Sat.)	3 round trips/week, except July 1 operate only NH212
	NH 212		
Paris (CDG)			
Haneda = Paris	NH 215/216	Suspended	

Frankfurt (FRA)			
Haneda = Frankfurt	NH 203/204	5 round trips/week (Tues., Thurs., Fri., Sat., Sun.)	
	NH 223/224	Suspended	
Munich (MUC)			
Haneda = Munich	NH 217/218	Suspended	
Dusseldorf (DUS)			
Narita = Dusseldorf	NH 209/210	Suspended	
Brussels (BRU)			
Narita = Brussels	NH 231/232	Suspended	
Vienna (VIE)			
Haneda = Vienna	NH 205/206	Suspended	
Stockholm (ARN)			
Haneda = Stockholm	NH 221/222	—	*2
Milan (MXP)			
Haneda = Milan	NH 207/208	—	*2
Istanbul (IST)			
Haneda = Istanbul	NH 219/220	—	*2
Moscow (DME)			
Haneda = Moscow	NH 213/214	—	*2
Vladivostok (VVO)			
Narita = Vladivostok	NH 883/884	Suspended	

\*1 Return flights bound for Japan will be departing on the following day.

\*2 Announcement will be made once the new launch date is decided.

### Flight schedule for Narita = Hong Kong (NH1929/1930)

Route	Flight number	Aircraft (Seats)	Schedule
Narita = Hong Kong	NH 1929/1930	B767 (202)	(Narita) 09:50 / (Hong Kong) 13:40 (Hong Kong) 14:55 / (Narita) 20:15

\* The list above are flights operated by ANA and AIR JAPAN.

\* The information above is subject to government approval and may change without notice.

ANA will continue to closely monitor the situation and will take appropriate action when needed to reassure our customers and employees that ANA is taking every precaution to provide a clean, safe and comfortable environment.

For further information on our special handling measures regarding ticket reservations and other COVID-19 related matters, please refer to the link below:

<https://www.ana.co.jp/en/jp/topics/notice200127/>

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## About ANA

Following the “Inspiration of Japan” high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation eight years in a row. Additionally, ANA has been recognized by *Air Transport World* as “Airline of the Year” three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 58 international routes and 117 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group’s subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>