

ANA to Test Advanced Mobility Solutions at Narita Airport

- Partnership with ZMP and Narita Airport is ANA's latest effort to test autonomous technology.



Autonomous Mobility assistance solution "RakuRo™"

TOKYO, Feb. 21, 2020 – All Nippon Airways (ANA), Japan's largest and 5-Star airline for seven consecutive years, will test autonomous RakuRo™ mobility assistance solutions at Tokyo Narita International Airport from Feb. 27-28. Designed by [ZMP Inc.](#), these advanced prototypes are designed to streamline transportation and making it easier for passengers to navigate Narita Airport.

"ANA is continuously looking for ways to harness the latest breakthroughs to streamline travel for all passengers," said Juichi Hirasawa, Senior Vice President of ANA. "No matter their needs, ANA is committed to finding solution that work for everyone who chooses to fly with us. This is born out of our desire to constantly raise the bar for service."

Because Narita is such a large airport, the solutions are ideal for those who may find it difficult to walk long distances, such as passengers traveling with small children or heavy baggage. The RakuRo™ autonomous mobility solution takes passengers to their selected destination, including boarding gates, duty free shops, and restaurants.

The tests are part of an initiative from Japan's New Energy and Industrial Technology Development Organization (NEDO) to boost startups and help apply innovative technology in daily life. The tests will be done by ANA, ZMP and officials from [Narita International Airport Corporation](#) to make sure that the RakuRo™ are technically equipped to help passengers with transportation.

ANA understands the importance of offering customized solutions to its passengers, and will continue looking for ways to reduce barriers to travel in order to improve the entire travel experience.

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About ANA

Following the "Inspiration of Japan" high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation seven years in a row. Additionally, ANA has been recognized by *Air Transport World* as "Airline of the Year" three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 78 international routes and 118 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>