

ANA Wins ATW's Airline of the Year 2018 Award



TOKYO, January 16, 2018 – All Nippon Airways (ANA), Japan's largest and only 5-Star airline, was today named "Airline of the Year" by Air Transport World (ATW), the leading monthly magazine covering the global airline industry. This is the second time in five years that the airline has received this prestigious award.

"We are honored to receive the Airline of the Year Award and to have been recognized for the dedicated efforts made at ANA," said Yuji Hirako, president and CEO of ANA. "This has been a remarkable year for ANA as we continued to expand internationally, deliver the highest level of customer service and differentiate ourselves in the competitive airline industry."

Established in 1974 to recognize excellence in the air transport industry, the ATW Airline Industry Achievement Awards are the most coveted honor an airline or individual can receive. They are given to individuals and organizations that have distinguished themselves through outstanding performance, innovation and superior service.

"While there was stiff competition this year, we at ATW are proud to bestow this award to ANA," said Karen Walker, editor-in-chief of ATW. "With everything from its commitment to customer service to its global partnerships and superb management, ANA showed that it stood above its competitors."

ANA, in its submission to ATW, cited several top accomplishments, built on a record of outstanding safety, performance, innovation and service. That has included new advances in customizing passengers' needs at all stages of the airport experience, including the check-in counter, lounges and at the boarding gate.

ANA also has expanded in North America, adding Mexico City and Tokyo routes, and a new daily flight between Los Angeles (LAX) and Narita (NRT). And it became the first airline to support the XPRIZE foundation and to contribute in making the world a better place for mankind; launched ANA Global and enhanced benefits to ANA Mileage Club members; and began inaugural flights of its latest Star Wars™ themed aircraft, C-3PO™ ANA JET, a continuing project that now has four Star Wars livery planes.

Airline of the Year is the latest major honor for ANA. In the 2017 SKYTRAX Airline Awards, it was recognized for having the "World's Best Airport Services" and "Best Airline Staff in Asia," based on passenger surveys. Also in 2017, ANA Holdings was selected for the eighth time as a member of "Dow Jones Sustainability Asia Pacific Index" and also for the first time selected as the top of its industry "Airline Industry Lear", scoring highest among all airlines.

The ATW's 44th Annual Airline Industry Achievement Awards Ceremony is scheduled March 27, 2018, at The Mansion House in Dublin, Ireland. ANA president and CEO Yuji Hirako will be presented with the "Airline of the Year" award on behalf of ANA Group.

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About ANA

ANA is the largest airline in Japan by revenues and passenger numbers. Founded in 1952, ANA flies today on 85 international routes and 116 domestic routes. The ANA group has 39,000 employees and a fleet of about 260 aircraft. In FY2016, it carried 52.1 million passengers and generated revenues of 1.77 trillion Japanese yen. ANA has been a member of Star Alliance since 1999 and has joint-ventures with United Airlines on trans-Pacific and Asia routes, and with Lufthansa, Swiss International Airlines and Austrian Airlines on Japan-Europe routes. Its Frequent Flyer Program, ANA Mileage Club, has more than 26 million members. ANA was voted Airline of the Year for 2013 by Air Transport World Magazine, and in 2017 was awarded five stars for the fifth consecutive year by the world's leading Airline and Airport review site, SKYTRAX. ANA is the launch customer and biggest operator of the Boeing 787 Dreamliner.

ABOUT AIR TRANSPORT WORLD

Air Transport World is part of the Aviation Week Network, the largest multimedia information and services provider for the global aviation, aerospace and defense industries that has a database of 1.2 million professionals around the world. Industry professionals rely on Aviation Week Network for analysis, marketing and intelligence. Customers include the world's leading manufacturers, suppliers, airlines, business aviation operators, militaries, governments and other organizations that serve this global market. The product portfolio includes *Air Transport World*, *Aviation Week & Space Technology*, *AC-U-KWIK*, *Aircraft Blue Book*, Airportdata.com, *Air Charter Guide*, AviationWeek.com, *Aviation Week Intelligence Network*, *Business & Commercial Aviation*, *ShowNews*, *SpeedNews*, *Fleet and MRO forecasts*, *global maintenance, repair and overhaul (MRO) tradeshow*s and *aerospace & defense conferences*.