

ANA Extends Mileage Scheme Benefits to LGBT Passengers

TOKYO, June 23, 2016 - ANA is to extend the benefits of its frequent flyer programme to the LGBT community so that in future passengers in same-sex partnerships will be able to share their miles and inherit mileage from one another.

In a further move to underscore its commitment to diversity and inclusion, ANA is re-labelling multi-purpose lounge toilet facilities at Haneda, Narita and Osaka Itami airports to make it clear that they are available for the use of passengers of either sex and also transgender passengers.

At the same time, ANA is embarking on a number of employee initiatives to support its diversity and inclusion policies. These include the establishment of a new consultation service for LGBT employees, an expanded program to improve awareness of and education about LGBT issues, starting with training for management personnel, and a review of the airline's welfare and benefits arrangements based on the premise that a same-sex partner is equivalent to a spouse.

ANA is committed to promoting diversity and inclusion to improve both customer service and the workplace environment for employees. In April 2015, ANA announced its "ANA Group Diversity & Inclusion Declaration" designed to ensure that all employees understand and actively promote diversity & inclusion. ANA's aim is to create a corporate group in which the importance of diversity is recognized and value is created by harnessing each individual's talents.

Signage for Multi-purpose Toilets



Anyone is free to use this universal facility

ANA LGBT-Friendly Logo



The Rainbow flag signifies respect for sexual and racial diversity

Contact : Wataru Yoshioka and Maho Ito, ANA Corporate Communications, TEL +81-3-6735-1111

About ANA

ANA is the largest airline in Japan by revenues and passenger numbers. Founded in 1952, ANA flies today on 83 international routes and 116 domestic routes. The ANA group has 35,000 employees and a fleet of about 250 aircraft. In FY2015, it carried 50.8 million passengers and generated revenues of 1.79 trillion Japanese yen. ANA has been a member of Star Alliance since 1999, and has joint-ventures with United Airlines on trans-Pacific and Asia routes, and with Lufthansa, Swiss International Airlines and Austrian Airlines on Japan-Europe routes. Its Frequent Flyer Program, ANA Mileage Club, has more than 26 million members. ANA was voted Airline of the Year for 2013 by Air Transport World Magazine, and in 2016 was awarded five stars for the fourth consecutive year by the world's leading Airline and Airport review site, SKYTRAX. ANA is the launch customer and biggest operator of the Boeing 787 Dreamliner.